

ONLINE APPLICATION STATUS ENQUIRY

網上查詢申請進度

Online Application Status Enquiry (applicable for online application only)

網上查詢申請進度 (只適用於網上申請)

1

After completing the online application, the application number will be showed on the page. You will also receive a confirmation email.

完成網上申請後，頁面會顯示申請編號，你亦會收到確認電郵。

The screenshot shows the MTR logo and the title '港鐵學生乘車優惠計劃 - 網上申請'. A progress bar with six green checkmarks indicates the application is complete. A large green checkmark is displayed in the center. Below it, the application number '申請編號: OL250000178' is highlighted with a blue box. The text below states: '我們已收到你的申請，確認電郵及付款通知（如適用）等重要資訊，會發送到你提供的電郵地址。' and '如果未能收到電郵，請查看你電子郵箱中的垃圾郵件資料夾。' A blue button labeled '完成' is at the bottom.

The screenshot shows the MTR logo and the title '港鐵學生乘車優惠計劃 MTR Student Travel Scheme'. It includes a disclaimer: '****此電郵由系統自動送出，請勿回覆****' and '**** This is an automated email. Please do not reply. ****'. The application details are listed: '申請日期: 06-08-2025', '申請人姓名: A AA', '學校名稱: CCC Heep Woh College', and '班級 / 學科: Form 6 R'. The application number '申請編號: OL250000178' and payment number '付款編號: 2152520001788' are highlighted with a blue box. The text '我們已收到你的申請' is followed by '新申請 [1] - 須一併申請附相片的個人八達通或個人手機八達通'. It then says '致申請人: 多謝申請港鐵學生乘車優惠計劃。請細閱以下內容以跟進任何未完成之申請程序，並查閱成功申請後的須知。' and '甲部: 未完成之申請程序 (一) 繳交申請費用'. A barcode for the payment is shown with the number '*2152520001788*'. The text at the bottom states: '請以A4白紙列印此頁並於申請日期起計7日內攜帶此附件到任何港鐵客務中心# 繳交申請費用90港元。若本公司在上述時段內仍未收到申請費用，你的申請將被取消。' The MTR logo is at the bottom right.

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網上查詢申請進度 (只適用於網上申請)

2

If you wish to check your application status within 6 months from the Date of Application, online applicants may use the Application Status Enquiry service

如欲查閱申請進度，網上申請者可於申請日起計6個月內使用申請進度查詢服務。



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網上查詢申請進度 (只適用於網上申請)

3

Enter the following information to check your application status:

- Online application reference number
- First 4 characters of identity document
- Date of birth

輸入以下資料就可以查詢進度：

- 網上申請編號
- 身份證明文件首4個字
- 出生日期

MTR English

港鐵學生乘車優惠計劃 - 網上申請

網上申請進度查詢

此功能只適用於由申請日期起計半年內的網上申請。如已遞交網上申請，你可輸入申請編號、身份證明文件號碼首四個字及出生日期以查詢申請進度。申請編號已載於由港鐵發出的電郵內。

* 申請編號

* 身份證明文件首4個字

(例如A123456(7)，請輸入A123)

* 出生日期

返回主目錄 搜尋

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網上查詢申請進度 (只適用於網上申請)

New application [1] - Need to obtain a Personalised Octopus or Personalised Mobile Octopus (with photo)

新申請 [1] - 須一併申請附相片的個人八達通或個人手機八達通

New Application [2] - Already carrying a Personalised Octopus or Personalised Mobile Octopus (with photo)

新申請 [2] - 已持有附相片的個人八達通或個人手機八達通

Renewal Application

延續申請



Incomplete Application

- Payment is not yet made / Student Identity Proof is not yet submitted
- 申請未完成
- 尚未繳交申請費用或上載學生證明



Incomplete Application

- Student Identity Proof is not yet submitted
- 申請未完成
- 尚未上載學生證明



Application is in process

申請正在處理中



Application Preliminarily Approved

申請已初步獲批



Application is in process

申請正在處理中



Application is in process

申請正在處理中



Application Approved

申請已獲批



Application Preliminarily Approved

申請已初步獲批



Application Preliminarily Approved

申請已初步獲批



Application Completed

申請已完結



Application Approved

申請已獲批



Application Approved

申請已獲批



Application Completed

申請已完結



Application Completed

申請已完結