

MTR Student Travel Scheme 2020/2021

Eligibility for MTR Concessionary Fare

Eligibility

- Students aged between 12 and 25 who is currently enrolled in a full-time course offered by Hong Kong Shue Yan University. Students who have not yet reached 26 at the time of application may apply.

Eligible students wishing to enjoy MTR concessionary fares have to complete one of the followings:

- A. Renew the "Student Status" on your Personalized Octopus;
- B. Apply for a new Personalized Octopus with "Student Status"

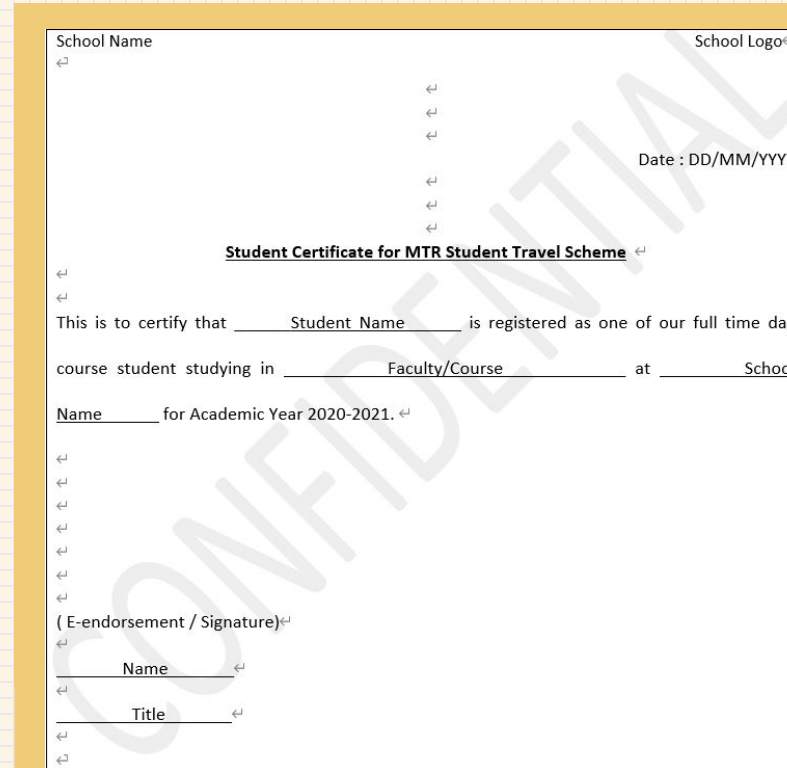
A. Renewal of the “Student Status” on Your Personalized Octopus

1) Submit application

- Obtain an application form from Office of Student Affairs, any MTR Customer Service Center* or download the form at [MTR website](#).
- Submit the application form to any MTR Customer Service Center* **from 7 September 2020 onwards** either with the school seal on the application form or an e-student identity certificate.

*Except Airport Express stations, Lo Wu, Lok Ma Chau, Racecourse, Disneyland Resort, Sunny Bay, Wong Chuk Hang, Lei Tung and South Horizons, Hin Keng and Kai Tak stations

E-student identity certificate



The image shows a form for an e-student identity certificate. At the top left is a field for 'School Name' and at the top right is 'School Logo'. Below these is a 'Date : DD/MM/YYYY' field. The main title is 'Student Certificate for MTR Student Travel Scheme'. The text reads: 'This is to certify that _____ Student Name _____ is registered as one of our full time day course student studying in _____ Faculty/Course _____ at _____ School _____ Name _____ for Academic Year 2020-2021.' At the bottom, there is a section for '(E-endorsement / Signature)' with fields for 'Name' and 'Title'.

- The certificate will be issued to eligible students via school email around mid September 2020.

A. Renewal of the “Student Status” on Your Personalized Octopus

2) Renew the “Student Status” and pay the administration fee (HK\$20)

- A confirmation email, “Notification Letter – Renewal of “Student Status on a Personalized Octopus” with instructions, will be sent to successful applicants.



- Click the link inside the email to proceed with payment and renewal via Octopus App.
- Please click [here \(starting from 3:15\)](#) for more details.



- Activate and pay the fee at any MTR Customer Service Center* to the schedule of collection in the application form or on [MTR website](#).



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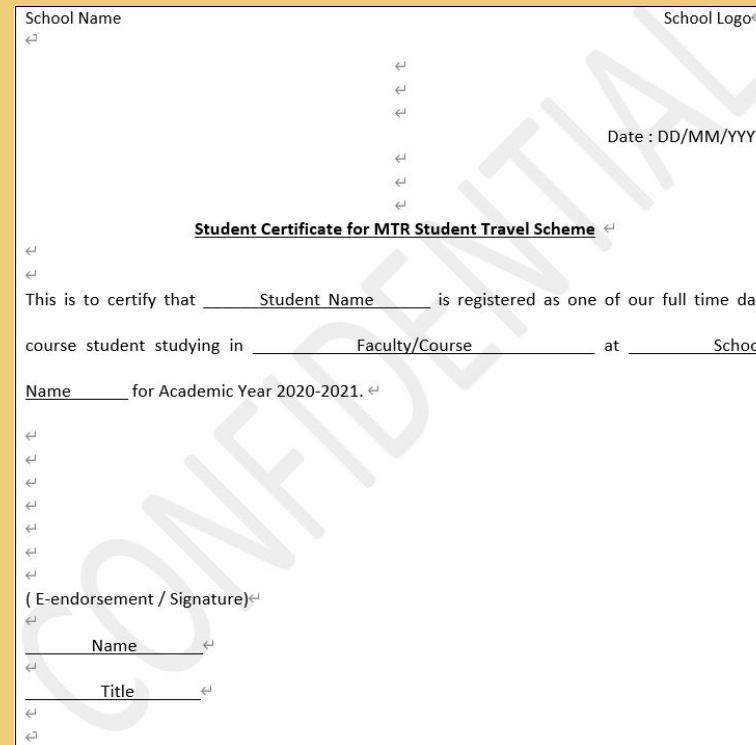
B. Application for a New Personalized Octopus with “Student Status”

1) Submit application

- Obtain an application form from Office of Student Affairs, any MTR Customer Service Center* or download the form at [MTR website](#).
- Submit the application form to any MTR Customer Service Center* **from 7 September 2020 onwards** either with the school seal on the application form or an e-student identity certificate.
- Pay the application fee of HK\$90.

*Except Airport Express stations, Lo Wu, Lok Ma Chau, Racecourse, Disneyland Resort, Sunny Bay, Wong Chuk Hang, Lei Tung and South Horizons, Hin Keng and Kai Tak stations

E-student identity certificate



The image shows a form for an e-student identity certificate. At the top left is a field for 'School Name' and at the top right is 'School Logo'. Below these is a 'Date : DD/MM/YYYY' field. The main title is 'Student Certificate for MTR Student Travel Scheme'. The text reads: 'This is to certify that _____ Student Name _____ is registered as one of our full time day course student studying in _____ Faculty/Course _____ at _____ School _____ Name _____ for Academic Year 2020-2021.' At the bottom, there are fields for '(E-endorsement / Signature)', 'Name', and 'Title'. A large 'CONFIDENTIAL' watermark is visible across the form.

- The certificate will be issued to eligible students via school email around mid September 2020.

B. Application for a New Personalized Octopus with “Student Status”

2) Collect receipt and/or Buy a “Temporary Student Octopus”

- Upon submission of application, applicants can buy a “Temporary Student Octopus” by presenting the receipt at any MTR Customer Service Center*.

*Except Airport Express stations, Lo Wu, Lok Ma Chau, Racecourse, Disneyland Resort, Sunny Bay, Wong Chuk Hang, Lei Tung and South Horizons, Hin Keng and Kai Tak stations.



3) Collect your new Personalized Octopus

- Collect your new Personalized Octopus at the distribution counter of the designated station you have selected in the application form.
- Please refer to the schedule of collection in the application form or on [MTR website](#).